Community Transport – November 2026

This information has been obtained from Internet research only. If you are aware of additional information or more up to date information, please email the Centre on info@bundync.org.au so the information can be updated.

Provider	Contact	Access	Conditions with accessing	Eligibility ie NDIS, MAC
comlink AUSTRALIA	1300 761 011	**Community Transport** To access our services, you will need to be registered and assessed by the Australian Government's centralised contact centre known as My Aged Care. If you are not currently registered, we can help you through this process. Call Comlink Australia today on 1300 785 054 to speak to one of our friendly staff. https://www.comlinkaustralia.com.au/service/community-transport/ *If you are not currently registered or ineligible for funding, you may still qualify for our fee for service program. Reach out to the team today to learn more.*	Please allow a minimum of 24 hours notice for cancellations or amendments to your booking	My Aged Care portal
		ShopConnect Service ShopConnect is available to those who have limited access to transport services or people with a disability or mobility impairment. Comlink Australia will collect you from your home and transport you to your local shopping centre. This service is available for travel within 10km of your local shopping centre on specific days depending on your location. To find out more, contact our friendly team today.		
Catholic Care CENTRAL QUEENSLAND	1300 523 985	CatholicCare Central Queensland Community Transport Services can help you access services across the region so that you can maintain your independence and stay connected with your community. To find out more or book your next trip, call our friendly team on 1300 523 985. https://catholiccarecq.com/services/aged-care/transport/	Transport runs Monday to Friday	• Support at Home (SAH) – over 65 with higher care needs • Commonwealth Home Support Program (CHSP) – over 65 with basic care needs • National Disability Insurance Scheme (NDIS) – aged 9-65 for permanent disability or impairment • Queensland Community Support Scheme (QCSS) – younger people under 65 not eligible for NDIS Private bookings – for people not eligible for government funded programs. Available to all ages. Submit an enquiry
St John Social Services	1300 785 646 intake@stjohnqld.com.au	Transport options for all occasions. • Medical appointments • Any other regular appointments • Church • Special events • Your local shopping centre • Social outings and activities with your friends https://www.stjohnqld.com.au/community-services/transport-services/	Our booking agents are available from 7:00 am to 5:00 pm, Monday to Friday. The cut-off time for the following day's schedule is 12:00 pm. While we'll do our best, requests received after this time cannot be guaranteed. Please call us and we will do our best to assist.	Eligible clients can access subsidised transport through the Commonwealth Home Support Programme or Queensland Government Community Transport funding .
Partners in Care TOGETHER Health Services Foundation Supporting Wide Bay Hospitals	4150 2874	Free patient transport to get to and from hospital appointments – limited availability with only one vehicle https://partnersincaretogether.org.au/	One vehicle with 4 volunteers doing the driving, only in the Bundaberg area No wheelchair access	Call the office to discuss requirements

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GenesisCare	4154 8899	Free transport to and from medical appointments covering the Bundaberg / Childers and Gin Gin areas.		Undergoing cancer treatment
BUNDABERG SHUTTLE SERVICE	0421 413 446 shuttlebuses@hotmail.com	Bundaberg Shuttle Service running Bundaberg to Brisbane – direct to the hospital. Stops include: Direct drop-off at hospital entrances Brisbane Airport drop-off & pick-up available Port transfer for cruise ships (ask for a quote) A dedicated transport service for patients, families and community Departs every Monday, Wednesday and Friday – starting 23 November 2026 Bundaberg at 5:00am from Quay St carpark – route stops are Childers bus stop at 5:45am – Maryborough South (BP Service Station), Tinana South at 6:30am and – Matilda Caltex Traveston at 7:35am toilet break, snacks, 40 mins break – Arrive in Brisbane by 10:00am Return pick-up starts at 3:00pm (South side area of Brisbane hospitals) **Return Trip Fares** Bundaberg to Brisbane hospital $295 per person incl. GST return trip (one way $165) Childers bus stop $275 per person incl. GST return trip (one way $155) Maryborough, BP Tinana South $245 per person incl. GST return trip (one way $145) Seats are limited – book early!	For patients and families	
Queensland Government Queensland Community Support Scheme	Telephone 1800 600 300 or 3028 9360	The Queensland Community Support Scheme (QCSS) provides low intensity supports to assist you to live independently, increase connections and participate in your local community, thereby reducing social isolation. The QCSS can help you get out and about in your community, including: • shopping, banks or post office • recreational activities such as local social groups or the library • finding and linking to other supports, services or activities in the community to increase your independence and connection to your community. It can also help you at home with things like: • planning and preparing meals • household chores • personal care, such as showering and dressing • essential yard maintenance to ensure safety in access and mobility around the external environment of the home. Contact the QCSS Access Point. Their assessors will review your eligibility and assess your needs by talking to you about your daily living challenges and personal goals. • Telephone **1800 600 300** or **(07) 3028 9360** • Register online • Visit www.serviceavailabilityregister.com.au • Email QCSSaccesspoint@ozcare.org.au. https://www.qld.gov.au/community/getting-support-health-social-issue/community-home-care-services/queensland-community-support-scheme	You don't need a referral to apply for QCSS. If you're eligible, QCSS Access Point Assessors will then talk to you about how you are coping with daily living. accessing your community and the supports you need.	You may be eligible for the QCSS if you: • are under 65 years old (or under 50 years old for Aboriginal or Torres Strait Islander people) and • not eligible for the National Disability Insurance Scheme. If you require support due to an acute illness including nursing, convalescent care, post-acute cure and support, palliative care, or rehabilitation support, please call 13HEALTH (13 43 25 84), your regular GP, or your local Hospital and Health Service for support services.

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Queensland Government Community Transport Program	Service Provider for Bundaberg is St John Ambulance Community Transport 1300 785 646	The Community Transport Program supports people who have trouble accessing transport options to get around their local community. You may have trouble accessing transport because of: • where you live • your financial situation • disability, mental health, or chronic health conditions.		You may be eligible for the program if you: • are under 65 years of age • have no or limited access to other transport options, including public or private transport or transport funded through other funded/subsidised schemes • are an unpaid carer, travelling in your role as a carer • are not receiving transport services for the same or similar purpose under another government program, for example the National Disability Insurance Scheme (NDIS), School Transport Assistance Scheme (STAS), Commonwealth Aged Care Programs (including CHSP and Aged Care Packages), or Queensland Health Patient Transport Services.

myagedcare	1800 200 422	Getting out and about is an important part of maintaining your independence and well-being. This service helps you get you to medical appointments, community events, and everyday errands like shopping. It may be through a driver service or community bus, or you may receive transport vouchers to cover costs.
		This service includes:
		• direct transport - with a car and driver provided
		• indirect transport - taxi or rideshare service vouchers.
		This service **does not include**:
		• general expenses, such as:
		  • your licence
		  • the running costs of your car
		  • public transport costs, or
		  • travel for holidays.
				This service can be provided through the Commonwealth Home Support Program, Support at Home, and Transition Care.
				
				Your aged care assessor determines your eligibility to access these programs and this service.

Queensland Ambulance Service Patient Transport Service	Emergency – Triple Zero (000) Non-Emergency – 13 12 33	You can use our service if you have a medical condition or disability and can't use other transport for any of the following reasons. • Must travel on a stretcher • Need medical management or monitoring during the trip • Have a medical condition that may cause serious embarrassment or discomfort to yourself or other people using public transport • Have a cognitive disability that may cause socially unacceptable behaviour or need constant support using public transport We can pick you up and drop you off at health care services including hospitals and other places such as kidney or cancer units.	Only registered health care facilities can book patient transport. All requests should be sent using the Non-emergency Patient Transport (NEPT) booking request system.	If you have a medical reason why you can't use community, public or private transport, you may be able to use a non-urgent ambulance.
Queensland Government Patient Travel Subsidy Scheme	13 74 68 Bundaberg Hospital Margaret Rose Centre 8:30am to 4:00pm Monday to Friday 4150 2176 (business hours) 4150 2222 (after hours)	The Patient Travel Subsidy Scheme (PTSS) provides financial assistance for patients who are referred to specialist medical services not available at their local public hospital or health facility. Eligible patients are able to apply for a subsidy to assist with travel and accommodation costs of accessing specialist medical services. Process for access assistance: 1. Register 2. Provide travel referral 3. Assessment process 4. Book travel 5. Confirm attendance 6. Claim subsidy payment	Need to register for PTSS	1.Are you a Queensland resident? 2.Are you eligible for Medicare? 3.Have you been referred for a specialist medical service not available at your closest public health facility ? 4.Is your referral for a specialist more than 50km from your closest public health facility ? 5.Is your referral for an eligible PTSS specialist medical service ?

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Queensland Government Taxi Subsidy Scheme	1300 134 755	The Taxi Subsidy Scheme (TSS) subsidises taxi travel for people with a disability who meet the eligibility criteria and pays half the value of a member's taxi fare, up to a maximum of $30 per trip. There is no limit on the number of taxi journeys a member may take to attract the subsidy. The subsidy is paid to taxi drivers—members have no additional costs. TSS membership lasts for a maximum of 5 years. To extend your membership you must reapply before the expiry date. The Queensland Government has confirmed that eligible National Disability Insurance Scheme (NDIS) participants can continue to access the TSS until appropriate transport support arrangements are in place, up to 31 December 2026. https://www.qld.gov.au/disability/out-and-about/subsidies-concessions-passes/taxi-subsidy		To be eligible you must be a permanent resident of Queensland and fully meet at least 1 of the following 6 eligibility criteria: 1. Physical disability requiring dependence on a wheelchair for all mobility outside the home. 2. Severe ambulatory problem that cannot functionally be improved and restricts walking to an extremely limited distance. 3. Total loss of vision or severe permanent visual impairment (both eyes). 4. Severe and uncontrollable epilepsy. 5. Intellectual impairment or dementia resulting in the need to be accompanied by another person at all times for travel on public transport. 6. Severe emotional and/or behaviour disorders with a level of disorganisation resulting in the need to be accompanied by another person at all times for travel on public transport.