

FREE FINANCIAL COUNSELLING SERVICES IN BUNDABERG

Organisation Details	Location of Service for client referral	Financial Care Available	Opening Hours	Appointment Required
 NATIONAL DEBT HELPLINE ndh.org.au	Online	When you are in financial trouble, your first port of call should be the National Debt Helpline providing you with free advice to help you move on. If your matter is more complex, they can refer you to your closest face-to-face financial counselling service or legal services, crisis food and accommodation services, and health services.	Weekdays 9:30am–4:30pm Live chat on website is available	No No referral required
 Salvation Army Money Care 1 Takalvan Street Bundaberg Contact: Financial Counselling Intake Help Line 1800 722 363	Bundaberg	Service includes financial counselling, client casework and advocacy, help with Electricity bills (HEEAS), Assistance with Bankruptcy, Salvos DV Loans Program and SPER Work Development Orders. Emergency Assistance 3001 6288 – Immediate assist food, clothing, referrals	Monday–Thursday 8:00am–4:00pm	Yes No referral required
 UnitingCare Financial and Resilience Wellbeing Cnr Penny St & River Tce Millbank Bundaberg 1800 007 007 ndh@uccommunity.org.au	Bundaberg Maryborough Hervey Bay	Services include free confidential and independent support for people experiencing financial difficulties. Struggling to deal with debt. Help with budgeting and financial literacy/ education. PLEASE RING NATIONAL DEBT HELPLINE ON 1800 007 007 FOR A REFERRAL TO UNITING CARE	Monday–Friday 8:30am –4:30pm	Yes No referral required
 Regional Housing Financial Counselling 58-62 Targo Street Bundaberg 30 Halcro Street Hervey Bay 11/6 Cornish Street Kingaroy 4153 1239 or 1300 642 123 cfc@regionalhousing.org.au	Bundaberg Hervey Bay Kingaroy Phone and in person	A free and confidential service to support people in financial hardship, at risk/unable to pay their bills. Support with debt and credit related matters, advocacy, budgeting, navigate financial crisis, build financial wellbeing, capability and resilience. Disaster recovery support. Face to face appointments available in Bundaberg, Hervey Bay and Kingaroy. Telephone appointments available for the whole Wide Bay region.	Monday–Friday 9:00am–4:30pm	Yes No referral required
 Rent Connect Bundaberg Housing Service Centre 16 Quay Street Bundaberg bundabergghsc@housing.qld.gov.au 4331 7900 or 1800 809 835	Bundaberg	Rent Connect officers can give information about financial assistance available through the department such as bond loans and rental grants and may also put people in contact with local real estate agents and providers of community services.	Weekdays 8:30am–4:30pm	Yes No referral required