
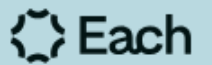






FREE FINANCIAL COUNSELLING SERVICES IN BUNDABERG

Organisation Details	Location of Service for client referral	Financial Care Available	Opening Hours	Appointment Required
 <p>NATIONAL DEBT HELPLINE ndh.org.au</p> <p>National Debt Helpline 1800 007 007 ndh.org.au</p>	Online	<p>When you are in financial trouble, your first port of call should be the National Debt Helpline providing you with free advice to help you move on.</p> <p>If your matter is more complex, they can refer you to your closest face-to-face financial counselling service or legal services, crisis food and accommodation services, and health services.</p>	<p>Weekdays 9:30am–4:30pm</p> <p>Live chat on website is available</p>	<p>No</p> <p>No referral required</p>
 <p>Each</p> <p>Each Raelene Martin 0447 415 167 Raelene.Martin@each.com.au</p>	Bundaberg – phone and in person	<p>Anyone experiencing financial difficulty can access this free and confidential service. The financial counsellor will help you with:</p> <ul style="list-style-type: none"> • understanding your money situation • advocacy and support in managing debts and bills • dealing with creditors and negotiating hardship arrangements • finding financial and community supports • creating a budget that works for you. 	Tuesday to Thursday 8:30am–4:30pm	<p>Yes</p> <p>Referral required</p>
 <p>Salvation Army Money Care 1 Takalvan Street Bundaberg Contact: Financial Counselling Intake Help Line 1800 722 363</p>	Bundaberg	<p>Service includes financial counselling, client casework and advocacy, help with Electricity bills (HEEAS), Assistance with Bankruptcy, Salvos DV Loans Program and SPER Work Development Orders.</p> <p>Emergency Assistance 3001 6288 – Immediate assist food, clothing, referrals</p>	Monday–Thursday 8:00am–4:00pm	<p>Yes</p> <p>No referral required</p>
 <p>UnitingCare Financial and Resilience Wellbeing Cnr Penny St & River Tce Millbank Bundaberg 1800 007 007 ndh@uccommunity.org.au</p>	Bundaberg Maryborough Hervey Bay	<p>Services include free confidential and independent support for people experiencing financial difficulties.</p> <p>Struggling to deal with debt.</p> <p>Help with budgeting and financial literacy/ education.</p> <p>PLEASE RING NATIONAL DEBT HELPLINE ON 1800 007 007 FOR A REFERRAL TO UNITING CARE</p>	Monday–Friday 8:30am –4:30pm	<p>Yes</p> <p>No referral required</p>
 <p>Regional Housing Financial Counselling 6/12 Nissen Street Hervey Bay 4153 1239 or 1300 642 123 cfc@regionalhousing.org.au</p>	Hervey Bay Kingaroy	<p>A free and confidential service to support people in financial hardship, at risk/unable to pay their bills. Support with debt and credit related matters, advocacy, budgeting, navigate financial crisis, build financial wellbeing, capability and resilience.</p> <p>Face to face appointments available in Hervey Bay and Kingaroy.</p> <p>Telephone appointments available for Bundaberg, Maryborough and North Burnett.</p>	Monday–Friday 9:00am–4:30pm	<p>Yes</p> <p>No referral required</p>

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Organisation Details	Location of Service for client referral	Financial Care Available	Opening Hours	Appointment Required
 <p>Rent Connect Bundaberg Housing Service Centre 16 Quay Street Bundaberg bundaberghsc@housing.qld.gov.au 4331 7900 or 1800 809 835</p>	Bundaberg	Rent Connect officers can give information about financial assistance available through the department such as bond loans and rental grants and may also put people in contact with local real estate agents and providers of community services.	Weekdays 8:30am–4:30pm	Yes No referral required