

CONNECT WITH US



What is the aim of the Community Connect program?

Community Connect is a program that aims to provide assistance and support for vulnerable families and individuals in our community who are trying to deal with multiple complex issues. This may include issues such as domestic and family violence and homelessness.

The program can assist with:

- hearing your concerns and identifying your support needs
- providing you with some emotional, practical and personal support
- finding and connecting other services and supports within your broader community who can also help you
- offering individualised short-term care coordination, where required.

Am I eligible?

Community Connect is a support program for individuals or families with multiple, high or complex needs within the Bundaberg region.

If you have a lot of things going on at the moment and you have no support around you, give us a call about connecting with Community Connect.

If you are not eligible the Centre staff may be able to assist you with other supports including information and referrals to other services.

Do I need a referral?

A referral is not required, however if you have had the Community Connect Program recommended to you by another service or professional, it may be helpful to ask them to make a referral for you.

Referral enquiries are done directly with the Community Connect Worker.

How do I make contact?

The Community Connect Program is located at the Bundaberg Neighbourhood Centre. You are welcome to call into the Centre to make an enquiry about the service.

If the Community Connect worker is not on site at the time, Reception staff will assist you with general program information and record your contact details for forwarding to the Community Connect worker.

Bundaberg Neighbourhood Centre is open for enquiries Monday to Friday from 9:00am to 4:00pm.

You can contact the Centre on 4153 1614 or you can contact the Community Connect Worker directly via email connect@bundabergneighbourhoodcentre.org.au.

Please contact the Centre on 4153 1614 to find out more about our Community Connect Program.