






# FREE FINANCIAL COUNSELLING SERVICES IN BUNDABERG

Organisation Details	Financial Care Available	Opening Hours	Appointment Required
 <p><b>NATIONAL DEBT HELPLINE</b> ndh.org.au</p> <p><b>National Debt Helpline</b> 1800 007 007 ndh.org.au</p>	<p>When you are in financial trouble, your first port of call should be the National Debt Helpline providing you with <b>free</b> advice to help you move on.</p> <p>If your matter is more complex, they can refer you to your closest face-to-face financial counselling service or legal services, crisis food and accommodation services, and health services.</p>	<p>Weekdays 9:30am–4:30pm</p> <p>Live chat on website is available</p>	<p>No</p> <p>No referral required</p>
 <p><b>Salvation Army Money Care</b> 1 Takalvan Street Bundaberg Contact person: Kris 0428 177 006 <a href="mailto:kris.palmer@salvationarmy.org.au">kris.palmer@salvationarmy.org.au</a> or 1800 722 363</p>	<p>Service includes financial counselling, client casework and advocacy, NILs (No Interest Loans) applications, help with Electricity bills (HEEAS), Assistance with Bankruptcy, Salvos DV Loans Program and SPER Work Development Orders.</p> <p>Emergency Assistance 1300 371 288 – Immediate assist food, clothing, referrals</p>	<p>Tuesday–Friday 8:30am–3:30pm</p>	<p>Yes</p> <p>No referral required</p>
 <p><b>UnitingCare Financial and Resilience Wellbeing</b> Cnr Penny St &amp; River Tce Millbank Bundaberg 4153 8400 or 1800 007 007 <a href="mailto:bundaberg@ucommunity.org.au">bundaberg@ucommunity.org.au</a></p>	<p>Services include free confidential and independent support for people experiencing financial difficulties. Struggling to deal with debt. Help with budgeting and financial literacy/education.</p> <p><b>PLEASE RING NATIONAL DEBT HELPLINE ON 1800 007 007 FOR A REFERRAL TO UNITING CARE</b></p>	<p>Monday–Thursday 8:30am–4:30pm Friday 8:30am –2:00pm</p>	<p>Yes</p> <p>No referral required</p>
 <p><b>Regional Housing Limited Commonwealth Financial Counselling</b> 4153 1239 or 1300 642 123 <a href="mailto:info@regionalhousing.org.au">info@regionalhousing.org.au</a></p>	<p>Financial Counselling helps eligible people address their financial problems through the provision of information, advocacy and/or negotiation on behalf of the customer. It also aims to help people build longer term budgeting capabilities, better manage their money and make informed financial decisions. Eligibility is restricted to people unable to pay their bills or at imminent risk of not being able to do so.</p>	<p>Weekdays 9:00am–4:30pm</p>	<p>Yes</p> <p>No referral required</p>
 <p><b>Rent Connect</b> Bundaberg Housing Service Centre 16 Quay Street Bundaberg <a href="mailto:bundaberghsc@chde.qld.gov.au">bundaberghsc@chde.qld.gov.au</a> 4331 7900 or 1800 809 835</p>	<p>Rent Connect officers can give information about financial assistance available through the department such as bond loans and rental grants and may also put people in contact with local real estate agents and providers of community services.</p>	<p>Weekdays 8:30am–4:30pm</p>	<p>Yes</p> <p>No referral required</p>