



SETTLEMENT ENGAGEMENT AND TRANSITION SUPPORT – CLIENT SERVICES (SETS)

**Funded by the Australian Government Department of Social Services.
Go to www.dss.gov.au for more information.**

DESCRIPTION

The SETS program helps migrants to settle in Australia

ELIGIBILITY

- Are in the first five (5) years in Australia.
- Are on a humanitarian, refugee or family visa.
- Are on the path to permanent residency/citizenship.

INCLUSIONS

The SETS program can:

- help connect people and services.
- help filling out forms.
- help dealing with government departments.
- give referrals to appropriate service providers
- give general information concerning settlement and citizenship.
- provide advocacy.
- help you get your skills and qualifications recognised.
- help with family violence situations.
- provide education and training in the form of information sessions.

The SETS program is federally funded by the Department of Social Services. The government's aim is to assist eligible entrants to settle, become self-reliant and participate equitably in Australian society as soon as possible after arrival.

The SETS program helps to achieve this by:

1. working in communities to support responsive local services, building capacity and community connections, and create a welcoming environment and opportunities for new arrivals.
2. working with individuals through the provision of casework services to connect them to mainstream services.
3. connecting individuals and groups to government – by promoting access and equity by playing a brokerage and advocacy role with government agencies on behalf of new communities.

Call (07) 4153 1614

Email sgp@kenalwynbnc.org.au